Managing remote teams

Managing remote teams is no longer unusual, but it does require specific skills to ensure you get the most from your people and they feel engaged and connected. This pathway is designed to help supervisors, managers and leaders be better equipped to manage their teams. It will provide you with practical ways to set expectations, communicate, maintain productivity and motivation when managing employees from outside the office environment. Learn to harness the benefits of remote workers and how to lead them effectively.

Working from home may be technologically easy, but how do you effectively manage remote staff?

— Define remote work
— Identify key considerations when establishing a remote team
— Warning signs and what to look out for when working with people remotely
— Manage a remote team
— Maintain and sustain productivity and motivation

To help individuals and workplaces upskill and expand their capabilities to thrive in this environment, the Suncorp Learning Campus provides online access to thousands of training resources, sourced from the best content providers in the world.

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Helping you understand how to maximise remote workers, their efficiency and effectiveness when working from home.

The Adventures of the Lone Ranger

by iAM Learning
(20 minutes)

Course overview: Lone Worker training is an essential part of all workplace risk management and is vital for those who employ or manage someone who is required to work in isolation from others or without direct supervision.

How to Run Effective Virtual Meetings

by Mind Tools
(6 minutes)

Course overview: Virtual meetings need a different set of skills from those needed for face-to-face meetings. Learn what you need to do to organise and run an effective virtual meeting.

How to Run an Effective One to One Meeting

by Skills Hub
(4 minutes)

Course overview: One-to-one meetings can prove to be very beneficial if done in the right way. Learn how to run an effective one-to-one meeting and ensure better coaching and quality of your team. Find out how to get more from your one-to-one meetings and how to successfully implement these skills.

The Long Distance Leader

by Mind Tools
(10 minutes)

Course overview: Listen to the Long-Distance Leader podcast or read the transcript to discover the authors' tips for managing a virtual team.

Building Psychological Safety

by Symmetra
(10 minutes)

Course overview: Psychological safety is a work climate or team environment where people feel confident that their opinions, diverse ideas and concerns will be heard and validated. It is a critical factor that is proven in research to drive outstanding team performance and creativity by ensuring access to the diversity of ideas, perspectives and experience of all team members.

1 Minute Working From Home – Leaders Tips

by Learning Planet
(1 minute)

Course overview: This 1-minute video explains 5 things leaders can do to help their teams working from home feel comfortable and valued.

Working from Home

by TMA World
(45 minutes)

Course overview: This eLearning course is aimed at those who are not used to working from home and provides the guidance to ensure one can be successful when remote working.

Fostering and Maintaining Motivation

by Cegos
(15 minutes)

Course overview: Managers are always trying to find ways to motivate or re-motivate their team. A motivated team add value and proactively take initiatives which in turn drives customer satisfaction. But can we be sure that this is due to motivation? Sometimes, other factors are involved, e.g. satisfaction, commitment or solidarity.

Emotional Intelligence - Improving Your Self-Motivation

by Skills Hub
(4 minutes)

Course overview: Self-motivation is the driving force behind anything you do. If you learn how to improve your self-motivation, there won't be anything you can't do. Join this course and learn how to keep high self-motivation.

Take Small Steps & Tap Your Motivation

by Creative Live
(19 minutes)

Course overview: Eat better, move more and stress less, with a little help from science. You know you want to make changes to your lifestyle and live healthier. So what's stopping you? In Designing a Healthy Lifestyle with Wisdom Labs, you're in for some good news: you don't need to work harder to live better, it is more a matter of design.